

Letter From the 2020 Board Chair:

We are happy to announce that, in spite of the limitations imposed by the COVID-19 pandemic, we have continued to make progress on the 2018-2022 four-year Strategic Plan, achieving 83 of the 86 items in the 2020 Action Plan. This was based on community consultation and what you told us you wanted in facilities and services.

We are very proud of what we accomplished in 2020. The services we provided could not have been achieved without the Library staff and the Arts and Culture Council finding new and innovative ways to achieve our service model.

For the 2020 Year in Review, we have developed a video presentation which is an engaging overview of what we did during the year. We will present this video at Council's Committee of the Whole on June 1st. Additionally, in September we will hold a Virtual Town Hall where we will take questions on the Year and Review, as well as outline the Strategic Plan process, including our Community Consultation Phases.

It has been a pleasure working for the Community in a very difficult year. We will continue to provide exemplary service during the ongoing pandemic and beyond. If you have any comments or suggestions for us, please let us know. In the meantime, Stay Safe and Healthy.

To view the [2020 Year in Review Video Report](#), please visit The Blue Mountains Public Library homepage and follow the links.

Thank you!



Maurice Pepper
Chair



Laurey Gillies
Vice-Chair



Dorothy Cammaert



Jesse T. Glass



Rob Potter



Joanne Vivona



Gary Zalot



BMPL At a Glance

A Visit
Will Get You
Thinking.

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|-----------------------|---------------|
| In-Person Visits..... | 12,480 |
| Curbside Pickup..... | 528 (May-Aug) |
| Gallery Visits..... | 931 |
| Website Visits..... | 92,380 |
| Card Holders..... | 3,596 |

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|---|---------|
| Programs Offered In-Person (pre-pandemic).. | 98 |
| Programs Attended..... | 2,694 |
| Virtual Programs Offered..... | 352 |
| Virtual Program Logins..... | 23,771 |
| Calculated Viewers..... | 53,485* |

*The average house had more than one viewer per login.
1 Login = 2.25 views (low estimate)

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|--|---------|
| Items in Library Collection..... | 28,000 |
| Items Borrowed..... | 37,471 |
| Digital Check-Outs (or Downloads)..... | 29,620 |
| Items in Museum Collection..... | 192,817 |
| Inter Library Loans..... | 228 |
| Virtual Branch..... | 8,215 |

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|--------------------------|-------|
| Public Computer Use..... | 8,372 |
| Wi-Fi Usage..... | 5,408 |

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|------------------------|-------|
| Blogs Subscribers..... | 2,206 |
| E-Newsletter..... | 1,310 |
| In The Gallery..... | 363 |
| Kids Zone..... | 149 |
| Staff Picks..... | 287 |
| Key Messages..... | 97 |

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|--------------------------|-------|
| Social Media Fans..... | 2,267 |
| Facebook (combined)..... | 1,230 |
| Twitter (combined)..... | 644 |
| Instagram..... | 321 |
| YouTube..... | 72 |

Volunteer Hours (CHD/LES)..... 1,683

Statistics are of the 2020 calendar year.
Visit our 2020 Year in Review on the BMPL website for more information
and the Audited Financial Statements.

