

# Community Consultation Notes

## June 14, 2018

The Following comments were received at the June 14, 2018 Community Consultation. *Those items in italics are those received via the web survey. All others were collected in the face to face sessions.*

### SECTION : THE BOARD

#### WHAT PRIORITIES DO YOU BELIEVE THE BOARD SHOULD INCLUDE IN THE STRATEGIC PLAN?

1. Completion of expansion of LES and funding for new Craigleith site
2. Expansion of museum services
3. Pay equity with level of service provided
4. Transportation to library or library to the people
5. Craft services (coffee and other sales)
6. Telecommunication centre for rentals
7. Board orientation
8. Outreach
9. Board autonomy
10. Good communication
11. Board Training on policy/law and trends for GLAM
12. Provide info/training on skills for the future, problem solving, creative, design thinking, & innovation.
13. Staffing-happy staff, happy community
14. Look into work from home—we need community office space for telecommuters
15. community meeting space—most needed
16. innovation
17. making enhanced facilities that still represent the history of the library/museum
18. make sure Board is properly independent get the Council's hands out of here
19. community office space
20. community office space—yes
21. community office space—yes—how can library be a better co-working space
22. respecting staff and making a good work environment for them
23. Coffee
24. Board training
25. group meet space
26. Café

27. Craigleith fully functional library
28. community communication
29. expansion of LES to be more modern and to have outlets
30. good governance
31. improved wages and recognition of staff as professionals
32. competitive wages for the high quality work staff do
33. Be an art hub to meet each other & create
34. various group art shows
35. Art workshop area for artists to come and work together
36. Artifact/archive budget for items which become available
37. art demos
38. increased funding for series and activities in the building
39. additional programming space and rental space—always full and booked
40. Craigleith library branch
41. Partnerships with other libraries/GLAM
42. Craigleith library
43. Library services to the rural parts of the Town
44. Services to Ravanna, Redwing, Banks...
45. Library for east of TBM
46. Library for east of TBM—yes
47. Library for east of TBM—please. CHD should be museum only
48. Capital campaign-expansion LES / CHD
49. Separating library out of Depot and expand Depot and build Craigleith branch—need both but not together
50. Improvement of Gallery (renovate)
51. Capital campaign
52. environmental sustainability
53. Expand museum-move library to own place
54. Expansion should include more open shelves
55. Complete formal Board training in Jan/19
56. Budget for Depot separate from library services
57. *Professional staff training*
58. *Safe work environment for all employees. Free from workplace hazards of all descriptions—both physical and mental.*
59. *The population in this area is growing dramatically & is wealthier & better educated than in the past. And is older with fewer children. And perhaps less mobile. Also technology is causing huge changes in communication/reading. Plan with these considerations in mind for the future*
60. *Expansion of LES New branch for Craigleith Expansion of Depot*
61. *ample space for activities, and community functions*
62. *The needs of all of the communities within The Blue Mountains.*
63. *The needs of our library/museum/gallery users, current patrons and future patrons.*
64. *Services for all ages, and that are accessible to all.*

65. *At least a refresh/rearrange of the LE Shore Building incl new circ desk*
66. *New public computers*
67. *Communications position*
68. *Public awareness and communication.*
69. *Library expansion*
70. *More partnerships with community groups and local businesses*
71. *Support entrepreneurs and small businesses*
72. *Support for families - particularly low-income*
73. *Become accessible for everyone in the community*
74. *I think that the young adult section should be included in the plans. I would love to see more teens coming in to the library, using services and attending programming. When I was a teen growing up in this community I was on the youth advisory council. If there was a way to bring that back I think it would really help with figuring out what teens want.*
75. *new and innovative planning to get non demographic groups into the library (ie teens)*
76. *Align Physical Facilities with Future Aspirations Space for community connections/growth*
77. *Be sustainable*
78. *Operate effectively*

**THE NEW BOARD WILL BE SELECTED BY COUNCIL THIS FALL. WHAT SKILLS SHOULD APPLICANTS BE ABLE TO DEMONSTRATE?**

1. Library, museum & gallery user
2. Knowledge of how to run an inclusive Board meeting, in the library, in the evening
3. Council should choose Board members with a variety of skills, experience i.e.: tech, marketing, youth, finance
4. Prior experience as board member or with non-profits
5. Fundraising capital campaign experience
6. Arts & culture background
7. able to communicate with library users
8. attend library events –be visible
9. use of the library
10. user of the library
11. user of the library—YES
12. committed to libraries, children and community
13. having a library card should be a requirement for consideration
14. honesty
15. community minded out in public talking to library users daily
16. regular volunteer in community and education
17. familiarity of community
18. Familiarity with THIS community
19. Knowledge of Ontario Libraries Act & protocols

20. Live in east & south areas of TBM
21. Known in the community
22. Speak French
23. Forward thinking
24. Allow evening Board meetings (i.e after 5pm)
25. Frequents & cares about libraries
26. Be educated and bring work experience
27. Education experience (Teacher)
28. business experience
29. business experience—YES!!
30. marketing
31. budgetary/finance knowledge and experience
32. communication skills—marketing skills
33. recognizable to community
34. capital campaign experience
35. technology knowledge
36. understand importance of libraries in the community
37. non-profit-fundraising and capital campaigning skills
38. team and collaboration skills
39. Board governance—credentials/course
40. Creative skills
41. Experience with budgets
42. understand the importance of modern library service on a community
43. interested in patron concerns
44. interested in patron concerns—yes we are patrons, not customers
45. No Council on Board. PLA—Not required
46. They are GLAM Governance—understand and know museum and gallery too
47. Play well with others
48. Common sense
49. Volunteer in community
50. sense of humour
51. board governance credentials no PLA not required
52. board experience-not for profit
53. GLAM experience
54. kindness & empathy
55. integrity
56. younger people involved
57. people person
58. Is Council member required on Board???
59. Library User
60. Library User—yes should be rejected if haven't used library in past year!
61. Progressive innovating community conscious modern—more youth!

62. out-of-box thinking
63. Represent our community—not all from Thornbury
64. Realize difference between management and governing
65. New formula for ratio of council to non-council members on library board
66. Community builder
67. Love of books!
68. Frequent to library
69. Test of the library and services—be a regular face in building
70. Able to spot and appreciate excellent workers such as former CEO Ken Haigh
71. Able to spot and appreciate excellent workers such as former CEO Ken Haigh—yes
72. Board meeting in EVENINGS
73. Thick skin
74. Understand library services in the modern era
75. Eagerness/willingness to learn—not set in ways because we must work in the system
76. Allow “working” people to serve on board by changing meeting times to after 5pm
77. Have meetings evening & weekend so younger people can apply
78. No council on board: conflict of interest
79. only one or two council members on board
80. Flexibility openness love of books!
81. Protective gear
82. Protective gear—ha!
83. *Legal, accounting*
84. *To be open-minded and willing to listen to the public, especially when they are tackling difficulty issues. The persona of "we're right and they're wrong" has to go. This Board needs to be far more compassionate and willing to hear the needs/pleas of the public.*
85. *An understanding of the community & the ability to think, plan & make sensible decisions for this community.*
86. *To admit when wrong and become part of the solution—not ostriches or dictators.*
87. *be visible*
88. *A passion for public service*
89. *Level-headed leadership*
90. *Listening and responding*
91. *Community values*
92. *An interest in literature, heritage, or art*
93. *Good communications skills*
94. *Library user*
95. *A view of public libraries that is modern*
96. *A knowledge of the local community, preferably someone who has lived here for more than 10 years.*
97. *A realization that this town and community is much different than any other, and what works in a city doesn't necessarily work here.*
98. *Empathy*

99. *Caring*

100. *A Library user*

101. *They should be passionate about the library and serving the public.*

102. *They should have a positive attitude and be problem solvers.*

103. *They should have business skills and event planning experience to hold fundraisers and raise money for the library.*

104. *The more networking they are able to do the more funds can be secured for the library.*

105. *Someone with a fundraising background would also be beneficial.*

106. *Someone who is a people person and can be at our events and show a presence.*

107. *They should also be library patrons so they know what is going on within the library.*

108. *They should also know how a library works and runs.*

109. *Communication/listening skills Community engagement skills Governance understanding*

**SECTION: PROGRAMS**

**WHAT PROGRAMS AND SERVICES COULD WE OFFER: TEENS...FOR CHILDREN...FOR FAMILIES...FOR SENIORS ...FOR ADULTS... FOR BUISNESS ...FOR YOU?**

1. Hobby kits
2. Wood crafts
3. Art lessons
4. Cooking classes
5. Recipe swap
6. Group misc programs
7. Conversational lanague nights (French only night)
8. Cult movie club
9. Teens-life lessons
10. Teens-career services
11. Teens-job interview skills
12. Teens-study prep
13. Teens author to teach proper writing skills (eloquence of English language)
14. Haunted history nights
15. More animal petting zoo visits
16. Families-Scavenger hunts of our community—teach families about the area
17. Intergenerational /Family sewing, knitting, crafts
18. Paint Jam
19. Pint jam—yes
20. Paint Jam—local teachers could do it so you don't hurt business opportunities
21. Regular Paint jam
- 22.
23. Should you have a board up like this (for a week, say) just for young people! ideas? 4-17?

24. Nature/ Tree workshops with conservation authorities (i.e native species )
25. Courtyard—music, choir, games
26. Art journaling for adults
27. Art journaling for adults—love it
28. DJ lessons
29. Use the court yard-great space
30. Use the court yard-great space—yes!
31. provide space for musicians of all ages
32. how to write your first book
33. how to write your first book—yes
34. Where to publish
35. Self-publishing: the ugly truth of it
36. 3D making with lessons on CAD or other software
37. writing workshop
38. Provide group music lessons weekly
39. Weekly kids music program
40. Vegan food
41. health nutrition movement
42. health nutrition movement—yes classes
43. speaker series on interesting topics
44. hand writing (cursive and calligraphy courses for pre-teens)
45. lightning talk gatherings
46. drop in children's programs with caregivers
47. Financial planning/investments
48. Weekly drop in technology
49. Scrapbooking
50. Tutoring for little ones
51. Clay works
52. More controversial topics we need to hear—you did a Muslim workshop that was excellent
53. Continue jazz concerts
54. Continue jazz concerts—license and serve at these
55. What is the artifact?
56. Author talks
57. Reiki and Henna
58. Henna hand workshop
59. Pecha chalka
60. Travel talks
61. Debates
62. Kids: Lego classes/programs, robotics, builders club
63. Board games-oversized outdoors
64. French programs and more French books
65. French programs and more French books—yes programs

66. French programs and more French books—yes expand collection
67. French programs and more French books—yes
68. Language lessons Italian
69. French conversation group (adults)
70. Continue sales of older books
71. A dedicated makerspace-Community lab
72. Community Classifieds
73. Market research-support for biz
74. Rename the art piece
75. Variety of programs to meet diverse needs. Keep kids programming accessible & activities for all abilities
76. Sewing workshops
77. Cooking workshops—need kitchen
78. knitting / sewing workshops
79. Quilting workshops
80. Quilting / sewing workshops
81. Writing workshops
82. French conversation night every week. Drop in
83. Cooking classes, foodways
84. *More adult learning opportunities*
85. *More weekend programming aimed at kids between the ages of 2-12.*
86. *Guest readers (from all walks of life) for children and guest speakers for teenagers who are interested in career research.*
87. *The Parking Lot Party should also be high on your priority list. At its peek, it was the library's greatest social contribution to our community in terms of demographics and audience involvement.*
88. *The library already serves my needs & I'm too old to understand the needs of those other groups*
89. *Teens-- Drop in, music-based, films*
90. *Teens--More access to music related topics. Perhaps "Spotify" playlist suggestions. Or encourage teens to submit their own. The relationship between teens and music has never dwindled, so anything that could get kids talking about, or sharing, music*
91. *Teen space, separate from main area*
92. *Children—Programs that incorporate story, song, drama, physical activity (acting out stories, parade through the library, games that help kids learn library skills.*
93. *Children—Hands-on crafts. Or guest readers. With all of the big-name acts that are coming to our area for shows at Meaford Hall or Marsh St. Centre, is there any way that one of these artists would donate a half-hour of their time to do a reading for children/teens at the library?*
94. *-more story times aimed at families, all kinds of families -perhaps a more organized delivery service for shut ins? meaning advertised?*
95. *maybe class visits could be organized by the teacher and the librarian to be more of a teaching moment? eg. the class is doing drama, we pull books ahead of time and maybe do a reading with the class. I know they are there to take out books, this could be a very short part of that time.*

96. *Social hour for Seniors*
97. *Family history/genealogy workshops*
98. *Photoshop workshops*
99. *Business resources seminar*
100. *"What is the artifact?" program*
101. *"What to expect in High school" seminar*
102. *more tech programs, but using paid instructors*
103. *market research for biz*
104. *Programs for young families (0-5) at Craigleith Heritage Depot*
105. *Outreach activities to local seniors*
106. *Find way to bring groups of visitors to Depot*
107. *Potential programming partnerships with Provincial Park*
108. *More offsite and outreach programs*
109. *Programs for families*
110. *More partnerships with local organizations*
111. *Host a vendors market and a farmers market*
112. *Cooking classes - how to make baby food*
113. *More programs for vulnerable sectors*
114. *When I was a child we had mother daughter book club. It is one of the best memory I have from my childhood. My friends that I grew up with STILL talk about it every so often and what a wonderful time it was. We met once a month in the boardroom and had tea and cookies. The discussion was lead by a librarian and she would ask us questions about the book that would challenge us. We had notebooks that we would leave at the library so each time we had book club we would right down what we were discussing. This really helped my reading comprehension as a child and am so grateful I was apart of this program. I would love to see this program brought back.*
115. *We should have separate teen space where teens feel comfortable and at home to meet. This could mean that we install a PS4 and games. We also should hold more teen programming and get into the high schools to attract them here.*
116. *I think we already do a great job of children's programming and the Depot does a lot of family programs.*
117. *Children Children Superhero Day Come dressed as favorite superhero*
118. *Superhero obstacle course*
119. *Green screen pictures*
120. *Superhero craft*
121. *Superhero Movie*
122. *to finish off Bubble Wands*
123. *Robot Afternoon – Bring out the robots and let the kids play*
124. *Harry Potter Escape Room <http://www.programminglibrarian.org/programs/harry-potter-escape-room>*
125. *For seniors, I would like to see more tech programming. Gmail 101, Facebook, let them play with the tech we have like the robots and such. Push the tech help more. G-mail – Setup a*

*Gmail account and a walk through of how it works Facebook –Setup Facebook account, talk about how to use it, privacy etc. Twitter – Setup Twitter account, how to use, privacy etc. Windows 10 – Could do a program would just depend on what update they have Senior Tinker Time –*

126. *Seniors could come in and be shown how to use the 3D printer, Ozobots, cublets etc. Tech items.*
127. *Seniors/Adults – Round table travel discussion, talk about places they have been the pros and cons of their experience. Each week could be a different place.*
128. *Adults/Seniors – Overdrive/Hoopla Adult/Senior Movie nights, film festival type films, could have discussion after.*
129. *Gentle Yoga Adult/Senior –*
130. *Spotting Fake News online. How to find credible sources On the World Wide Web*
131. *Adult Wine and paint night. Have people come in and do a painting while having a glass of wine. Of course we would charge for wine.*
132. *Open Mic Night- Encourage people to bring poetry, music, stand up comedy etc. (Adults/Millennials/Seniors)*
133. *Crafting Nights – Festive ideas for each season, walk people through how to make various items.*
134. *Live music in the courtyard*
135. *Millennials 20s and 30s Thrifty Nifty Craft Nights – Making cheaper cool crafts, 8 bit ornaments, fun needle point sayings, pallet paint night (live laugh love, home is where the heart is, etc), polka dot mugs, etc.*
136. *Trivia Nights – Could be done at the library or partner with a local pub Retro Movie Night*
137. *80s/90s Aerobics – play 80s/90s music for exercise (could be once a week or twice a month, have in the evenings)*
138. *General parenting classes*
139. *Hot topics on parenting, would have a speaker for these.*
140. *Old School Video Games Terrarium – Make a terrarium For Businesses, we should know more about local business start-up and helping people in that capacity. Maybe a business coordinator position if we feel that's something that would be successful.*
141. *meeting space for all, with sound barriers*
142. *Comfortable spaces*
143. *Places to engage in community development/knowledge building*
144. *men's book club*

#### **WHICH SOCIAL MEDIA SITES DO YOU USE? WHICH WOULD YOU LIKE TO SEE BMPL ON?**

1. NONE!
2. Don't use any. No plans to start.
3. Don't use this
4. More Instagram stories

5. Teens—Instagram and snapchat
6. More Instagram
7. Facebook / Instagram
8. Snapchat / Instagram
9. Facebook / Instagram
10. Instagram / BUCS emails
11. Facebook / Instagram
12. Library weekly eblast
13. Twitter / email
14. Eblast works well
15. I only use social media for pleasure-like e-blast
16. At my age (48) Facebook works and have dropped everything else
17. Subscribe to calendar and have it autopopulate my calendar
18. Facebook
19. Snapchat for teens
20. I don't care where you go, but don't make me chase you for the information!!!
21. You-tube
22. None—eblast from town
23. I'd prefer a well-directed web portal as the main source
24. Will look @ website calendar more on new site
25. Letters home with school BVCS or links in email from principal
26. Can we RSS any additions to the calendar via email?
27. *Facebook*
28. *Facebook*
29. *Facebook*
30. *ah you guys got that covered nicely now.*
31. *Facebook Twitter Instagram Youtube*
32. *Facebook and Youtube*
33. *Instagram, Facebook, Twitter*
34. *Instagram Facebook Twitter Pinterest*
35. *Youtube! It would be great if there were videos online where you could get a tour of the library, or a video on programming and events. It could be anything. Other than that Facebook and Twitter.*
36. *Facebook, Instagram, Snapchat (for teens)*
37. *All*

### **SECTION: COLLECTIONS**

**WHAT KIND OF “NON-BOOK THINGS” WOULD YOU LIKE TO BORROW FROM THE LIBRARY?**

1. Expand and curate a good DVD collection
2. Local history collection
3. Wi-Fi hot spot
4. Wi-Fi hotspot
5. Wi-Fi hotspot—yes
6. My-Fi Wi-Fi
7. Tools-mechanical
8. Odd tools
9. instruments
10. video games
11. more movies
12. astronomy lend out—telescope Meade 127 small 5 inch scope or larger
13. cameras
14. Kids toys
15. Kids toys--yes
16. Bikes
17. Bikes
18. Bikes
19. Tools
20. Seeds
21. Seeds and plants
22. Seeds and plants—yes
23. Board games
24. Heritage seed library
25. Seed and native and ancient (e.g. corn)
26. Local seeds
27. Seeds
28. Musical instruments
29. A good camera
30. Musical instruments
31. Musical instruments
32. Musical instruments—yes
33. Access to music scores to learn other instruments
34. Player for vinyl records
35. Sound system
36. Super 8 camera & Player @ CHD
37. Canoe & life jacket
38. Kayak & Life jacket
39. Video making equipment
40. People-someone to help me with research (not museum research but homework help and papers)
41. Fishing rods

42. Fishing rods—yes
43. Fishing rods—with tackle
44. Fishing rods—with tackle—yes
45. Fishing rods—with licenses
46. Fishing rods—fly and standard
47. Instapot
48. Cooking utensils
49. Cooking utensils
50. Cooking utensils—yes
51. kitchen items for entertaining (chaffing dishes)
52. Business supports ( i.e data bases)
53. BIKES
54. Bikes with helmets
55. Bikes along trail
56. Knitting kit/crochet kit/art kit
57. Camping equipment
58. Cake pans
59. Big coffee pots
60. Sporting equipment for guests
61. More snow shoes!
62. *sports equipment, baseball gloves, skates, etc.*
63. *People love your DVD collection. Keep up the great work!*
64. *Summer winter sporting items. Fishing pole, canoe, bikes at Depot on trail.*
65. *Odd tools*
66. *Cooking utensils*
67. *Musical instruments*
68. *Seeds*
69. *There are a ton of options - we should work with community groups, eg. Community Garden, to see if they want to partner with us.*
70. *Camping Gear Fishing Poles Outdoor games ie)*
71. *giant jenga*
72. *Video games*
73. *Virtual reality kits*
74. *Tools*
75. *Cooking appliances ie) instapot*
76. *super 8 cameras*
77. *maker kits*

## SECTION: MUSEUM

### **WHAT EXPERIENCES, ENVIRONMENTS AND OPPORTUNITIES COULD THE MUSEUM PROVIDE?**

1. Depot is fantastic, A gem in our community
2. Maintenance around property, facing the highway
3. Please cut down the bushes so we can see building more clearly 😊
4. Please cut down the bushes so we can see building more from the highway
5. Please cut down the bushes so we can see building more from the highway –yes
6. Please cut down the bushes so we can see building more from the highway –they are heritage but totally unmaintained, clean them up
7. Improve parking-more spaces!
8. Safe turn around in the lot
9. More info about the Huron communities
10. Archeological camps in summer (high school credit or for fun)
11. Better visualization of the great building
12. Children's play ground—train shaped
13. More seating
14. Charging stations
15. Water station
16. More outdoor deck space!
17. More outside seating
18. More outside seating yes—summer and winter. Don't take tables away in winter we use them
19. Family photo guessing game kit – for family reunions
20. Double the space
21. Add a little free library on the trails
22. Add a little free library on the trails and Northwinds and Craighleith park
23. Expand the museum
24. Formal tourism centre—lots there but packed in
25. French conversation –casual group (adult)
26. Heritage walk-in Tours
27. Café- A great spot for a break on bike rides
28. Small restaurant with traditional/local inspired food
29. Get a train
30. Father's Day card making event inspired us to finally visit the heritage depot
31. Heritage walks/self-guided
32. Bicycles for rent
33. Bicycles for rent
34. Bicycles for rent—yes
35. Bicycles for rent with helmets
36. Bicycles for rent—agree
37. Tools to tune bikes

38. Bicycles for rent, tools to tune bikes –Craigleith is a natural meeting place and hub for bikes, events, interesting idea to rent tools!
39. More conducted hikes to inform public re: natural treasures
40. Create archive of local newspapers
41. I love trains. More old train stuff
42. Get museum situated to be a field trip site for schools and tours (bussing, size, activity space, washrooms)
43. Natural history
44. Community history
45. Audio tours
46. Audio tours—in different languages
47. Audio tours—in different languages—yes
48. Start an oral history archive
49. Genealogy
50. More info on the local Indigenous
51. Train on a track-1 coach
52. Interview families in Beaver Valley
53. Change table – Men’s & Women’s CHD
54. Family/gender free washrooms
55. Researching my house
56. Great already! Make it bigger, more of what you’re doing!
57. I love the depots diversity in programs as a community hub
58. Keeping doing! Add more! Thanks.
59. Impressed with programs now & where you appear to be going
60. Already providing positive experience
61. Already providing positive experience –yes
62. *Board games, puzzles, more historical talks and walks.*
63. *Student artwork? Last month, GBCS offered a brilliant art show to the community. It could easily be transported to the BMPL.*
64. *- Hands on exploration of artifacts - add educational artifacts to collection*
65. *A space/platform for academic lectures*
66. *Self-guided heritage walking tours*
67. *Family history and everyday life / household items from The Blue Mountains area - History of clubs, organizations, stores, facilities and their records and items of regular use*
68. *Smaller sized agricultural equipment used in area*
69. *Older photographs of the area, events, and the people who lived here - not promote, but exhibits or lectures on ASI archaeological projects and findings*
70. *Local history only*
71. *Interactive exhibits and programs*
72. *Antique Roadshow type program?*
73. *Black history*

74. *The museum could have walking heritage tours around the area of Craigleith. We could even have a summer student do this in the summer. I think more emphasis on the indigenous heritage of the area would be good. I also think there should be tours of the museum where an actual person talks to you about the artifacts instead of everything being self guided.*
75. *space for bus tours*
76. *bay viewing lounge*
77. *space for larger collection items*
78. *mobile shelving to allow for flexible space*
79. *Improved exterior lighting*
80. *wayfinding/exterior signage*
81. *improved payment services*
82. *gift shop*

#### **WHAT LECTURES OR EVENTS WOULD YOU LIKE TO SEE: IN THORNBURY? IN CRAIGLEITH ?**

1. Traditional teachings- mental health , trauma, community gaps etc
2. Variety of arts—weaving, quilting, pottery, painting
3. Indigenous history, worldview
4. Current issues
5. How to make beer, wine, cider
6. Reading list
7. Learning groups
8. Indigenous events or classes ( i.e POW WOW)
9. Conversational French gatherings weekly
10. More history topics
11. Music documentary (Rumble)
12. Movie nights
13. Series on the world wars and techniques used
14. Anniversary topics
15. Indigenous lectures
16. Baby-toddler workshops: cloth diapering, baby led weaning, potty training, sleep training)
17. music programs
18. more genealogy
19. Local nature history including sites of local battles & settlements
20. Nature, trees, archeology, geology—have at depot
21. genealogy @ depot
22. genealogy—YES!!!
23. Writing workshops (i.e for teens or all ages)
24. Joined writing—cursive classes [writing/reading cursive]
25. Calligraphy
26. Calligraphy—Me Too!

27. More Vikings
28. Film nights
29. Classic movies
30. Weird/cult film nights
31. Star gazing and astronomy workshops and series
32. Drum circles
33. Drum circles—YES
34. Art therapy in Thornbury & Craighleith
35. Art classes
36. wine paint nights
37. wine paint nights—agree
38. Artist in residence, maybe attached to monthly show
39. genealogy with lectures on and teaching of
40. monthly events for families. Different topics, focus, activity each month
41. community building activities
42. Music programs for young children and tots
43. Music programs for young children and tots—YES!
44. pottery
45. stain glass
46. mold making
47. silver smithing
48. More stargazing events w/ astronomers
49. Non-fiction book discussions
50. lectures on governmental functions ( i.e at the local, provincial & federal level)
51. Depot is fantastic, A gem in our community
52. We are excited about attending our first fossil Sunday next month!
53. Mother-daughter book club
54. Dad book programs (dad and toddler-how to read with your child)
55. Collaborative art making
56. Collaborative art making for kids
57. Collaborative art making for families
58. Collaborative art making for teens
59. Collaborative art making for anyone
60. Maker programs-get kids to create
61. Maker programs-get kids to create—YES
62. Genealogy lectures and workshops—how to
63. Genealogy lectures and workshops—how to—YES—How to get started
64. EXPAND THE LIFELONG LEARNING SERIES
65. Lectures about indigenous peoples
66. Lectures about indigenous peoples—yes/agree
67. Comic book workshops and lectures (history of zombies)
68. Writing workshops for all ages

69. Writing workshops for all ages—agree but especially for teens and up
70. Smudging ceremony
71. More local history—about families, about community, about Indigenous peoples from here
72. Building model wooden ships. Workshops. Rigging, carvings, etc.
73. *More on the local history.*
74. *Movies*
75. *Not to be repetitive, but the Parking Lot Party. Surely we can all recall those Friday nights in June when hundreds and hundreds of Thornburians descended on the L.E. Shore for a fun night of music and food with your family.*
76. *Archaeology*
77. *Indigenous History Genealogy*
78. *Family History*
79. *Photoshop workshops*
80. *Travel - preparing and stories*
81. *The creation of Collingwood Township and The Blue Mountains Natural History / Environment*
82. *Gardening*
83. *Environment and climate change*
84. *farmers market*
85. *vendors market*
86. *host larger events outside*
87. *courtyard music concerts*
88. *local choirs*
89. *games night*
90. *more crafts for adults*
91. *A university talk for kids. Having information about university for high school students.*
92. *People are really into health right now. Plant based lifestyles are on the rise.*
93. *Meditation, general well-being and de-stress. Keeping up with a hectic life. Decluttering.*

### **SECTION : FACILITIES**

#### **HOW CAN WE IMPROVE THE GALLERY AT L.E SHORE?**

1. Funding for more events
2. More variety of art
3. Clean walls
4. Funds for marketing & advertising
5. Funds for MORE marketing & advertising
6. Better bar that can serve more variety-need coolers
7. Sounds for hearing impaired
8. More people shown-or no single shows
9. Storage!

10. Have Show guide printed and available
11. Have Show guide printed and available—yes and in languages (French)
12. Lighting that can be pointed at images
13. Indigenous art showing
14. Indigenous children & teen Art expo
15. Need coverage in local paper
16. More variety
17. Modern hanging system
18. Hanging rods
19. Seating
20. Storage
21. Café in there
22. More music in the gallery
23. various group art shows
24. Functional kitchen for events
25. Hang 3 projectors in the room—no more taping cords to floor
26. Better seating-need nice movable benches
27. Better hanging system
28. Kitchen that can be used for bar set up (big fridge for cases of beer/cider)
29. Movable track lighting
30. Display area-cases for 3D work
31. Sculpture and 3D art
32. Lighting
33. Hole in ceiling—is this modern art?
34. create a bigger brighter space with BIG white walls
35. Better Lighting-Professional
36. Real kitchen for catered events
37. live music during openings
38. electric outlets in floor
39. seating stinks
40. More contemporary (conceptual ) art
41. Bring in a contemporary art curator
42. fridges for cold beverages (licenced)
43. seating for centre of gallery
44. Religious art
45. bring in an audio engineer to consult
46. nicer glasses
47. catering set up
48. table clothes
49. serving plates
50. "GALLERY" signage outside
51. "GALLERY" signage outside—yes

52. "GALLERY" signage outside—yes
53. "GALLERY" signage outside—agree
54. Don't like the hole in ceiling, please fix it
55. drywall not suitable for nails, stay with Fabric to hide holes
56. roof fixed
57. Wash fabric every 5 years and refabric every 10-20 years!
58. bench or 2 to sit and look at the art
59. bench or 2 to sit and look at the art—yes
60. bench or 2 to sit and look at the art—agree
61. bench or 2 to sit and look at the art—needed!!
62. bench or 2 to sit and look at the art—YES
63. religious celebrations global kids show
64. library become info centre for community events etc
65. wall mounted projector
66. children art expo – like magic of children in the arts
67. Kitchen isn't good for people who are renting the space. Need supplies and room for us to put our own stuff
68. Bigger storage room.
69. Bigger space—should be able to seat 200 people for presentations. It is regularly sold out
70. refresh / replace the walls but some type of alternate hanging structures
71. Board should attend opening and bring friends!
72. Bose speakers are ugly
73. more variation of art
74. nicer tables and table cloths
75. "mood lighting" for images
76. amazing space—lucky to have it☺
77. Get more people at openings
78. Better promotion
79. *Student artwork? Last month, GBCS offered a brilliant art show to the community. It could easily be transported to the BMPL.*
80. *Modernize, clean, new comfortable furniture*
81. *Paint*
82. *Get rid of all the wood cabinets in the hallway*
83. *Beverage station at customer cost.*
84. *It w/b nice if we could get a cup of coffee & maybe a place to sit.*
85. *No where to sit and relax*
86. *Bar is limited*
87. *Kitchen for events*

## WHAT MAKER SPACE ACTIVITIES, TECHNOLOGY, OR MAKER-KITS COULD WE OFFER IN AN EXPANDED SPACE?

1. Video capture & editing
2. photography and photo editing
3. Digital art apps
4. Illustrator
5. Inkscape
6. Better 3D printer
7. Wood working
8. Ship building (model) kits
9. Telescope making workshop
10. Full stocked workshop –wood working tools
11. model building. Provide tools, work tables
12. kiln and pottery area
13. kiln and pottery area—we are a community of artists—we would love this
14. kiln and pottery area—yes yes yes
15. kiln, we can come and fire with you weekly—so cool. Excellent idea
16. project kits for kids, adults, groups
17. stain glass
18. pottery workshops
19. silver smithing kits
20. heat iron
21. leather punch kits
22. electronics and circuits
23. maker kits
24. Robotics
25. Robotics
26. Robotic—yes
27. Digital design tools, software and old school
28. Digital workshop-video to DVD
29. Sketch up or Autocad
30. Gimp or Photoshop
31. Sketch up—right to 3D printer
32. Video editing software—creator pro or adobe premier
33. IRobot
34. Mr.Roboto
35. Checkout the steamboat museum (on the wharf in Gravenhurst ) –AMAZING kids space for makers!
36. Quilter
37. sewing machine with features
38. Ebroiderer

39. Sewing
40. Photoshop
41. Serger [sewing]
42. Serger [sewing]—ohh
43. Serger [sewing]—yes
44. Serger [sewing]—oh definitely
45. Quilting equipment Photoshop
46. photo to frame workshop
47. Garage band
48. Garage band sucks-use CUbase
49. 3D printer
50. Recording studio
51. Recording studio—ooh
52. Recording studio—yes
53. Cooking classes
54. Cooking classes—so many needs here
55. Cooking classes—please
56. Cooking classes—for children, for families, for specific food types, for diets—YES YES YES
57. Group cooking like canning—everyone bring their stuff and make a big pot and can and share
58. Lego mind storm kits
59. makey makey kit
60. makey makey kit
61. More Makey Makey
62. snap circuits & circuit boards
63. Green screen
64. Green screen with photoshop
65. MORE PLUGS
66. private-no sound to disrupt others
67. 3D Printer
68. 3D Printer that can do multiple colours
69. Textile craft maker kits
70. More plugs—need everywhere
71. Green screen
72. Dash & Dot
73. Little Bits
74. Code programming
75. App programing / coding
76. Equipment to create podcast
77. How to make beer wine cider in new kitchen of new expanded LES
78. good cameras
79. Laser cutter/burner
80. Maker Kits: night light, light up bracelet, cars that move

81. *photo scanner to digitize*
82. *Scanning grandparents' photo albums into digital format. My parents don't know what to do with the piles of photo albums they have collected. Scanning the pictures to digital seems logical, as a way of preserving the photos for future generations to pass on.*
83. *Family History Kit*
84. *Textile Crafts Kits*
85. *virtual reality*
86. *Robots*
87. *Recording studio*
88. *video editing*
89. *social media assistance*
90. *Laser printing, plotter printing (could be used for in house promo materials and local businesses)*
91. *sewing machines*
92. *3D printer*
93. *Sewing Machines.*
94. *ask the community what they would like*

#### **HOW CAN WE MAKE OUR SEATING MORE INVITING FOR A BETTER VISIT?**

1. More outlets
2. Seating computer bar
3. Movable furniture
4. Café
5. Café
6. Café—yes please
7. Café—YES
8. Coffee cart
9. Coffee cart—OH MY GOD YES!!!
10. Love window seats—more cozy spots to sit
11. Tea and bakery items—in partnership with Thornbury bakery maybe
12. Keto coffee café- social enterprise
13. Coffee & Tea
14. Coffee Club
15. Coffee club hours for community
16. Access to good coffee
17. Fair trade coffee
18. Deep couch sittin'
19. Seats at tables by courtyard are VERY uncomfortable
20. Coffee coffee coffee—want better than a coffee pot in corner, but less than baristas on site
21. Snacks for sale

22. Honestly I think you're doing pretty good on this front. Please keep the window nooks. A café would be great
23. Coffee cart
24. More open , cozy space where my son can dismount from his wheelchair & sit and play with other kids
25. Separate noisy space from quiet space
26. Separate noisy space from quiet space –yes
27. Separate noisy space from quiet space –maybe in new addition
28. Quiet chairs
29. Quiet chairs—yes quiet zones away from main areas
30. Seating cushions
31. Seating in pods
32. See book: *"make space"*
33. Modern & accessible – work areas bright, big windows
34. Keep window seats!
35. More seats in different places
36. Less traditional seating around tables, different table shape
37. Lounge area with comfy couches
38. More outlets
39. Change directions of shelves so there are nooks-everything is wide open and feels like you're being watched
40. Chairs: better sizes for different people
41. Sell snacks and drinks
42. Rental meeting spaces
43. Spaces for zones-congregating and yucking it up, small group chat, quiet spaces
44. Water bottle refilling station
45. Water bottle refilling station—yes
46. Clean comfortable chairs
47. Outdoors: relaxing space accessible to all. perhaps a labyrinth or something meditative
48. Outdoor seating (i.e hammock)
49. Depot—more outside seats on trail and on lawn.
50. Nice tables that a stroller or wheel chair can pull up to
51. Less picnic tables and more concrete (tables with chess boards)
52. Shady areas
53. In expansion, build a quiet zone
54. Rethink the enclosed outdoor area!
55. More meeting space
56. More meeting space-yes
57. More meeting space—yes
58. More space for small groups (like board room)
59. Love the window nooks & turret space ☺
60. Make the garden have available seating.

61. Alternate seating-tables (café style) sofas, nice chairs, bean bags, banquetts,
62. *More comfortable and cleanable*
63. *Sell coffee and tea*
64. *Water bottle station*
65. *smaller groupings*
66. *Smaller tables*
67. *Flexible space/furniture*
68. *Modern shaped tables*
69. *chairs that don't squeal*
70. *group seating*
71. *replace set in front of fire place*
72. *Nice sofas, new chairs, flexible movable seating*
73. *More comfortable seating.*
74. *Counter seating along the windows with USB and plugs for charging.*
75. *Pod seating comfy chairs.*
76. *high seats for those who cannot get in and out of the deep seats*

#### **WHAT SPACES OR FEATURES WOULD YOU LIKE TO SEE ADDED?**

1. Need library for citizens at east end of TBM
2. Friends room with an ongoing booksale
3. Water bottle filling station
4. Café / coffee bar
5. Full accessibility please! Universal design. Accessible W/C. Accessible shelving & activities for all, Both for kids & adults.
6. Accessibility. Accessibility. Accessibility
7. AODA Family washroom, can't get stroller in
8. A place to put strollers, wagons, etc.
9. Change table at CHD
10. Hands free, toilet facet doors
11. A place for kids to put their coats, boots & backpacks ( for after school programs )
12. Separate children's area where they can be loud
13. Water station
14. Water station at CHD too
15. Separate are not in main room for quiet work
16. Smart lighting
17. Water fountain
18. A Tower for Teens!
19. Hands free washrooms
20. Don't need door on entry to larger washrooms if there is a turn-just gets in the way for entry
21. Teen space separate

22. Study rooms
23. Teen study space improved
24. Bright space for study, work
25. Graffiti Workshops
26. Extend the courtyard! Install garden house
27. Extend the courtyard! Install garden house—yes
28. Court yard with more seating
29. More technology available
30. More outlets
31. Green building
32. An outdoor court gallery
33. Café
34. green energy
35. café run by BVO or Events for Life
36. outdoor space with hammock
37. Actual industrial kitchen with space for teaching and learning
38. solar roof
39. sun room
40. Smart lights-don't need to waste energy when no one is in
41. outdoor lounge seating areas
42. outdoor lounge seating areas- in shade
43. More Museum multi-purpose space
44. more workspace at the depot
45. outside play area for children
46. study rooms (closed and rentable)
47. tech rooms for e-meeting
48. Museum is too small-add onto the Depot
49. Counters with plugs
50. Seating by window for laptops
51. seating by window for laptops—yes, make this a bar for general device use
52. A “friends of the library” to raise funds for future projects
53. Coffee Bar
54. Bookstore
55. A self-serve book checkout, fast and easy
56. Big meeting rooms with large white walls, projector, large table
57. Smart lighting
58. Digital sign out front
59. Bookstore
60. Bookstore—hm... We have a local independent bookstore in Thornbury—Lucky!
61. Bookstore—True but we need a Friends shop bookstore to help library with fundraising
62. Bookstore—Friends room for used book sales and donations
63. Separate space for: kids, infants, teens, adults.

64. Kids need a “contained space”
65. Lounge areas & collaborative spaces. See book: “Make Space”
66. Bigger Multipurpose/lecture/event/program space.
67. A permanent suggestion board.
68. Multimedia rooms, small office to rent.
69. Nice Muskoka chairs outside
70. living wall
71. multimedia
72. café
73. kitchen so you could offer cooking classes
74. An outside Art Gallery
75. An outside Art Gallery—climbable
76. Seating areas outside in shade
77. *small work spaces, cubicles separate kids space and gallery*
78. *More quiet reading nooks for kids and teens to escape into.*
79. *The traditional seating formats (desks/chairs) mixed in with something more nontraditional (bean-bag chairs etc).*
80. *Rental meeting space fully tech able*
81. *the little benches that were stationed in front of the art could be returned. I like to sit and study a piece of work*
82. *Wall hanging system with rails and rod hangers*
83. *A more visual web presence*
84. *Signage*
85. *Mount the projector from above the screen*
86. *Automatic blinds on the windows up high*
87. *New dishes and dishwasher for the kitchen*
88. *Better hanging system.*
89. *New walls*
90. *Better booking system for Gallery and updated artists applications.*
91. *Gallery should have own social media*
92. *Seating in the gallery.*
93. *Displays in the middle of the gallery.*
94. *I think we should have more than just paintings. I think that it would be a good idea to have sculptures as well.*
95. *I think we should have artists from all backgrounds.*
96. *Encourage local artists that may not be well known.*
97. *sound barriers*
98. *access times available, let people know when nothing else is on in the gallery*
99. *I would like to see computers away from the bank of computers presently there that would be for adults only.*
100. *Visible Museum Storage*
101. *At CHDepot: larger space for room rental or public talks, hosting larger groups*

102. *inspected food preparation area for rental and programming purposes*
103. *Teen zone*
104. *Garden More use of courtyard*
105. *Green Space*
106. *Water fountain/Water bottle fill station*
107. *New programming space Children's Area - closed in so they can be loud and run around*
108. *Quiet study areas*

**WHAT STAFF USE SPACES OR FEATURES WOULD YOU LIKE TO SEE ADDED?—STAFF QUESTION ONLINE**

1. *Staff lounge/social area for breaks*
2. *lunchroom*
3. *a better staff toilet, one that will flush twice in 5 minutes*
4. *shelving*
5. *1-2 more office/desk/computer spots*
6. *Storage*
7. *Staff room/break room*
8. *Lockers*
9. *Staff eating space where you can take your break and enjoy your break time more.*
10. *A lunch room*
11. *more office space and desk seating.*
12. *kitchen for staff*
13. *staff washroom at chd*
14. *office upgrade (desk computer station) and door.*
15. *Storage for admin things—have to interrupt rentals or wait to get items from storage*
16. *Work space—no team space or big project space*
17. *More desks. Sharing space is fine, but at least 1 desk per person on shift is needed!*
18. *Bathroom with more privacy.*
19. *Kitchenet that has stocked items such as fridge to handle food for amount of people on staff—no room*
20. *Dishwasher*
21. *Shelves to unpack processing, weeding and ILLO*
22. *Private places to work and take a call*
23. *Ability to hang up ciat or put boots where they won't cause a puddle or people will trip.*
24. *More space in office*
25. *Better view of the buildings-around corners*
26. *Office desks that are not hand me down—CHD*
27. *Rental meeting space fully tech able. We are always dealing with cords and setup/break down*
28. *New dishes and dishwasher for the kitchen*
29. *sound barriers of staff space from public*
30. *Visible Museum Storage*

31. *At CHDepot: larger space for room rental or public talks, hosting larger groups*
32. *Full kitchen for programming*
33. *Water fountain/Water bottle fill station*
34. *New programming space Children*
35. *Quiet study areas*

#### **WHAT TYPE OF OUTDOOR SPACES COULD WE ADD?**

1. Skipping- hopscotch area
2. Fitness
3. Parking
4. Swing
5. Outdoor art exhibit space
6. Trees and green space
7. Green space but not necessarily a lawn
8. Children's outside area
9. Gazebo
10. Beautiful gardens
11. make use of courtyard-have never see anyone in there
12. Medicine garden or 3 sisters garden, with series of teachings ( oral & written)
13. Gazebo with solar panels for outlets
14. Covered outdoor space
15. Covered outdoor space—yes
16. Covered outdoor space—yes
17. Nice seating outside
18. More benches and comfortable seats
19. Umbrella covered tables
20. NO GRASS-make it a garden (stone/grasses/flowers) with nooks and walkways that feel nice to sit in
21. Change lawn to nice gardened walkways and pockets of seating
22. Gazebo with seating
23. Expand garden space. Accessible to all
24. Garden
25. Gazebo
26. Tables
27. Adirondack chairs
28. Heritage garden
29. Community veg garden
30. There is a lot of grass that no one uses. Make it into seating and programming
31. hammock
32. Work with "free spirit gardens"

33. garden needs work
34. Solar panel on roof, with a demo centre inside
35. Outlets at tables
36. Intelligent lighting, colours changing
37. Exterior lighting, improvements at both branches
38. Gazebo with solar powered outlets
39. See Gairloch Galleries Oakville for outdoor art installations
40. See Griffiths Sculpture park for outdoor (some climbable) installation
41. Artist installations that provide unique spaces to sit in
42. if garden isn't used, close in as sunroom
43. Bring lilacs to L.E Shore
44. Outlets
45. more parking
46. more parking—yes
47. more parking—overflow space that can be used events, but as programming during other times-I saw a skipping areas, could be that for kids when not parking
48. Outdoor café / bistro tables & chairs
49. Outdoor café / bistro tables & chairs—yes
50. Open the courtyard
51. Open the courtyard—yes add Muskoka chairs
52. Children's area / toys, games & rainbow lights
53. Shade places
54. Get old chair lift seats and make an installation for people to sit on
55. Get old chair lift seats and make an installation for people to sit on—great for Depot! Is historic
56. Great outdoor space—just clean up courtyard
57. *Band stand-where small programs can occur*
58. *shaded outdoor seating for reading and activities*
59. *A few more park benches or perhaps a gazebo to read in.*
60. *outdoor chairs*
61. *garden*
62. *shaded areas*
63. *picnic tables*
64. *hammocks*
65. *story tent*
66. *Garden Play Area/Playground*
67. *Reading nooks outside*
68. *hanging chairs*
69. *More tables and chairs*
70. *outside Muskoka chairs*
71. *Outdoor seating area with comfortable furniture.*
72. *Covered outdoor space that still lets light in.*
73. *A patio with comfortable seating that people can use rain or shine.*

74. *outdoor play space reflecting the train theme (CHD)*
75. *new wayfinding outdoor exhibits*
76. *better parking at CHD*
77. *improved lighting and multimedia lighting for Christmas or seasonal.*

**How can we make the website a digital branch? What should people be able to find there?**

1. *Online resources, Hoopla, Overdrive, etc.*
2. *Book reviews by library users*
3. *mobile responsiveness*
4. *Find downloads very easily - movies, ebooks, audiobooks.*
5. *Links to podcasts.*
6. *Virtual tech help/ resources.*
7. *Easy ways to contact a real person if need help.*
8. *Simple DIY links and instructions to place ILLOs, placing holds.*
9. *Pay fines*
10. *Put money on account for kids use*
11. *Better look*
12. *Better style sheet system*
13. *eBooks*
14. *Movies*
15. *Online games*
16. *Online chat for the book*
17. *community book reviews and readers advisory service*
18. *People should be able to easily be able to get into their account, see what new books are available, and place holds right at their finger tips.*
19. *Who to contact for help and general hours etc.*
20. *Access to information*

**SECTION: SERVICES**

**Not all of our community can make it to our locations. What types of outreach could we offer?**

1. Tutoring programs
2. Tutoring with schools
3. Work in partnership with school to provide more opportunities for kids
4. Pop up library
5. Pop up library—yes
6. Kiosks in south end rural communities
7. Pop up library or library van

8. book mobile
9. Home delivery of books
10. Kiosks for materials off site (i.e Ravenna )
11. Programming online
12. Programming online—from website
13. Online courses on website
14. Make website a 3<sup>rd</sup> branch
15. Book mobile to them or get them in
16. Micro library shelves around rural area—kiosk—mini library
17. Advice on recycling books at home
18. Seasonal rental for shut-ins—extend loans
19. Volunteers to deliver books (also BVO does stuff like this)
20. At market
21. At market—yes
22. At market—Meaford is at Market and circulates materials and takes returns—very nice
23. At market—fabulous
24. Library delivery
25. Board should volunteer for 1 hour per week to deliver books to shut ins
26. Device charging stations in community
27. Device charging stations in community—could be solar “brought to you by BMPL”
28. Harbour have a book swap
29. Book swap at camp sites
30. Become info centre for community events
31. Blog moderated by the library for community info, events
32. Library books exchanged and drop off in Ravenna, Clarksburg, etc
33. *Book exchange shelves in local halls, Ravenna store, etc*
34. *Home bound service*
35. *delivery service*
36. *Home-bound book delivery*
37. *Internet sticks*
38. *Library sign up and sign out pop ups, with extended borrowing times*
39. *delivery to shut ins*
40. *register for programs*
41. *Monthly visits to the lesser-populated locations with a selection of books, audiobooks, etc.*
42. *A "Bring the Museum to You" initiative with mini-exhibits, story collection or programs.*
43. *Online chat*
44. *Book drop off for seniors and shut ins at home tech support for seniors and shut ins*
45. *Book drop off to day cares and local babysitters*
46. *Ride share to Library Book Mobile*
47. *Book mobile, delivering books to people.*
48. *Library book truck! We could drive around and have a pop up library. We could also offer a books on wheels service where we deliver books to people in their homes.*

- 49. *Book huts where we have discarded books that people can take and read.*
- 50. *Take 1 Give 1 around community*
- 51. *book delivery*
- 52. *community day in smaller community centres*
- 53. *storytime in communities*

**IF WE WERE TO ADD A NEW STAFF POSITION TO BMPL, WHAT WOULD YOU HAVE THIS POSITION FOCUS ON?---STAFF QUESTION ONLINE**

- 1. *Marketing*
- 2. *Branding and communications (even though I enjoy this)*
- 3. *Communications'*
- 4. *Admin person for CEO and management reporting*
- 5. *Community outreach / off site projects*
- 6. *Administrative assistant*
- 7. *Marketing and communications for social media*
- 8. *Admin Assistant for finance and to the CEO*
- 9. *Have less part-time and more full-time staff*
- 10. *Adult and senior Services.*
- 11. *Someone who focuses on the adult collection and senior programming and outreach for these demographics*
- 12. *We are goo for children but need a teen specialist*
- 13. *Administration support / marketing*

**LIBRARIES ARE NOT BOUND BY WALLS. WOULD YOU ATTEND POP-UP LIBRARY EVENTS IN THE COMMUNITY? WHERE WOULD YOU LIKE US TO BE?**

- 1. *Promote so we know you would be there so we have our materials*
- 2. *At Kids figure skating, soccer and hockey games*
- 3. *Migrant farm workers*
- 4. *Migrant farm workers-yes runs to the farms*
- 5. *How to support the needs of migrant workers?*
- 6. *How to support the needs of migrant workers?—yes*
- 7. *How to support the needs of migrant workers?—Yes!*
- 8. *How to support the needs of migrant workers?—Very needed*
- 9. *How to support the needs of migrant workers?—language programs for?*
- 10. *At market*
- 11. *At market—yes*
- 12. *At market*
- 13. *At Arena and rink*

14. At outdoor events—not to promote self but to be a circ centre and demo new items
15. Ride program for seniors to come to library—shut ins not by choice would like to get out
16. Erinrung [senior homes]
17. Services for senior delivery
18. Pop libraries in Ravenna, Banks, Healthcote etc.
19. Pop libraries in Ravenna, Banks, Healthcote etc.—cool
20. Pop libraries in Ravenna, Banks, Healthcote etc.—Redwing
21. Ravenna store or hall
22. Skills exchange
23. More cooperation with school
24. Show & tell - art skills
25. At market – to circulate & return materials
26. Waterfront activities
27. At the beach or Blue
28. Camping equipment
29. Camping equipment—yes
30. *Take library activities to all the halls within TBM*
31. *Our community has dozens of annual events that could provide you with this opportunity, but your best shot at engaging the public is by reviving the Parking Lot Party.*
32. *Like that Meaford Library is at market each week june-sept*
33. *anywhere and everywhere. The local church is having a lawn sale, we set up a table and sell some discarded books ,advertise whats coming up, reach people who may not come into the library....yet ! card nights with prizes ,tea and coffee*
34. *Ravenna, Banks, Heathcote, Duncan, Osler, Camperdown - Sign up for a library card, and samples of available books - Green Screen old historic photos of communities - Home-bound book delivery - Personal artifact or fossil identification*
35. *Sign up clinics at the farmer's market etc. The municipality isn't that big - I think people can make it to one of our branches*
36. *On Georgian Trail (Rest Stop stories? Take a break a listen to a story / talk to museum staff with a trailside exhibit).*
37. *At Northwinds Beach (use iPads to bring museum or library to them...share stories, show pictures, ask questions).*
38. *Go to places where there may be many memories and collect stories for museum purposes - example: go to TD bank corner and ask people memories of Revere Hotel (or harbour, or ice cream stand, dam, downtown Clarksburg etc)*
39. *Every small town that makes up TBM ie Heathcote, Ravenna, Slabtown, etc. Beaches Parks Town Hall Blue Mountain Village Farmers Market Any large Tbury events*
40. *Maybe having a pop-up library with the elementary school in Thornbury and the high school in Meaford.*
41. *I think that the popup library events should be at places that are further away from the library. For example Ravenna at the store or park areas. Other places within The Town of the Blue Mountains that are further away from L.E. Shore and Craigeith. Community centres, legions, etc.*

42. book readings all over the BM

**SECTION : TECHNOLOGY**

**A CORE FUNCTION OF LIBRARIES IS TO FOSTER INNOVATION THROUGH TECHNOLOGY. WHAT TECHNOLOGY & TECH WORKSHOPS COULD WE OFFER?**

1. Tech “Consultant”
2. Teach the maker space tech
3. One on one tech help
4. Teach the maker space tools & training
5. design thinking & creative problem solving training
6. 3d printing
7. 3d printing
8. Makerspace tools and training—keep growing this focus
9. Makerfest
10. Education app workshop for teacher learning
11. Online photo scrapbooking , collaging , digital art creation
12. Build a word press site for artists , interests , blogs
13. Art apps
14. Photography
15. sewing
16. E-Learning (i.e Lynda.com)
17. E-Learning (i.e Lynda.com)—yes
18. Website is a potential online branch for things like Lynda.com—improve website
19. How to build a website
20. how to build a e-store etc
21. how to build a e-store –yes
22. Hiking apps
23. fitness app
24. wood working
25. Retro Tech stuff – typewriters, stick pens etc
26. Workshops on innovative thinking
27. Basic iPhone
28. creating photo album on iPhone
29. Ipad & iPhone cleanses
30. Desk top publishing
31. Desk top publishing—yes
32. Virtual reality
33. Genealogy programs – how to use
34. Weekly tech drop in

35. General A.I +A.I
36. Dictation software windows 10
37. Dictation software windows 10—and for Mac
38. Facebook
39. Build an activity room
40. Build an activity room—yes kids space, tech space
41. Gmail
42. overdrive
43. digital media design –learn editors and photoshop
44. makerspace with innovative thinking & design
45. designated time in the maker lab—adult vs teen vs kids
46. *more programs about using devices, Sonos, Alexa, Google Home, etc. to help people keep up with new tech. - good to see what its capable of before buying*
47. *Workshops on tech scams and how to avoid them.*
48. *Workshops with online banking for seniors.*
49. *Workshops for teens on cyberbullying as well as the over-use of technology.*
50. *More coding and robotics*

### **SECTION : COMMUNICATION**

#### **HOW/WHERE DO YOU RECEIVE YOUR INFORMATION ABOUT EVENTS, ACITIVITIES, AND ISSUES?**

1. Blue Mountain Review
2. Blue Mountain Review
3. Citizens Pages
4. Community boards in town
5. Facebook
6. Instagram
7. Will look at website for something specific
8. Library/museum website
9. Newsletter
10. Town eblast
11. Blue Mountain Review / Citizens Pages
12. Email, Newsletters, posters
13. Library newsletter is only 1x a month—need reminders weekly
14. Library newsletter is only 1x a month—need reminders weekly—yes
15. Library newsletter is only 1x a month—need reminders weekly—yes
16. E-blast weekly from library needed
17. Email newsletters
18. Blue Mountain Review
19. Newsletters by email

20. When I visit library
21. I went to Meaford for over year and Loved it. Good atmosphere, kids, Librarian likes kids. I've only recently started coming back, so am getting info when I (infrequently) drop in. Citizens Pages, flyers.
22. Flyers
23. Newsletters, signs, boards
24. My email—newsletters
25. Staff are fantastic here!
26. Outdoor sign
27. Outdoor sign—need digital
28. In person, library visits
29. Websites
30. Email and it works great! Calendar is critical. I'm not on Facebook or twitter—thanks
31. At depot when at programs
32. Facebook, paper, word of mouth
33. Save the Soule of the L.E. Shore Library posts—mostly by Julia Hinds. They repost library content
34. Facebook
35. Library bulletin board
36. Sign out front and Facebook
37. From the e-newsletter
38. FB
39. Thornbury newsletter
40. Town E-blast
41. Library newsletter but I often forget before the event since only 1 a month
42. Facebook, Instagram, newsletters
43. Library newsletter
44. Library newsletter
45. Library newsletter and Blue Mountain Review
46. *Online*
47. *Online and mainly through The Citizen's Pages.*
48. *The internet & talking with friends.*
49. *Get info from eblasts. Not social media*

**WHICH SOCIAL MEDIA SITES DO YOU USE? WHICH WOULD YOU LIKE TO SEE BMPL ON?**

38. NONE!
39. Don't use any. No plans to start.
40. Don't use this
41. More Instagram stories
42. More Instagram
43. Facebook / Instagram

44. Snapchat / Instagram
45. Facebook / Instagram
46. Instagram / BUCS emails
47. Facebook / Instagram
48. Library weekly eblast
49. Twitter / email
50. Eblast works well
51. Facebook
52. You-tube
53. None—eblast from town
54. I'd prefer a well-directed web portal as the main source
55. Will look @ website calendar more on new site
56. Letters home with school BVCS or links in email from principal
57. Can we RSS any additions to the calendar via email?
58. *Facebook*
59. *Facebook*
60. *Facebook*

**PLEASE DON'T CHANGE THIS! WHAT IS THE BEST ASPECT OF OUR LIBRARY/MUSEUM/GALLERY?**

1. Depot is fantastic, A gem in our community
2. Art exhibits
3. Great graphic novel collection
4. Family programming
5. Beautiful building, don't wreck it with an expansion
6. Tech services available (e.g. scanning, email, computers)
7. CHD a museum always
8. Make CHD a museum again and not a library. If need one on that side of town build one. CHD is too important
9. Monthly art exhibits
10. Good selection in books
11. LOVE the library!. Children's programs especially. Thank you!
12. My children are grown but we used the library. I want it to be here THE SAME when I can bring my grandkids some day.
13. Beautiful building!
14. The Tower! And the beautiful painting in it
15. Great selection of books
16. Lounge widow seating
17. Lounge widow seating—yes
18. The Museum / The Gallery
19. Its central local near school in town

20. Its central local near school in town—I second this
21. Its central local near school in town—yes
22. Its central local near school in town—it is the school library—nothing in the school
23. The staff willing to help!
24. The Craigleith Train Station
25. The Railway Station
26. The Railway Station—maybe a few less lilacs-let's see it from the road and the trail.
27. Connection to the communities. Keep going
28. Good friendly staff
29. Boos and art
30. Don't touch our Depot!
31. Excellent children's programming
32. Layout of the court yard
33. Seating by the courtyard—improve it, but keep it there
34. Window seating
35. Great staff
36. Staff and relationships
37. Great book selection!
38. That we have this space [Gallery]
39. Staff friendly, loving towards children and adults
40. Relationships (friendly, welcoming) to patrons
41. Gallery
42. Story Tower
43. The old Railway building is the best
44. Children's Tower
45. Purchase suggestions (do even more)
46. Purchase suggestions (do even more)—yes
47. The staff. They are great.
48. The staff. They are great. –New crew is wonderful
49. *children's tower*
50. *Your staff. Through and through.*
51. *The cheerful & helpful staff.*
52. *Story tower*
53. *The museum*
54. *Our faces at the front desk*
55. Story Tower Depot Gallery
56. all staff working the desk. in fact, I'd like to see staff out of the floor more often
57. Friendly staff.
58. Heritage aspects of Depot.
59. Story Tower
60. Courtyard
61. The Depot building

62. I love that we have a good section of books here. I would not want to see the amount that we have go down.
63. The children's tower.
64. The Buildings themselves

#### **ANYTHING ELSE? WHAT DIDN'T WE ASK THAT WE SHOULD KNOW?**

1. Buying materials locally
2. Staff are most important feature—keep them happy and respected
3. Possibly crediting further partnership with local businesses
4. Possibly crediting further partnership with local businesses
5. Possibly crediting further partnership with local businesses—Yes
6. Some more seasonal items
7. More R&R equipment
8. More communication and ways for community to provide input.
9. More communication and ways for community to provide input. This is great!
10. Make sure expansion of L.E. Shore library is still a priority.
11. Communication updates about expansion
12. Craigeith may need a new building, but we need an expansion and retrofit here at LES.
13. Craigeith may need a new building, but we need an expansion and retrofit here at LES.—definitely
14. Craigeith may need a new building, but we need an expansion and retrofit here at LES.—so true
15. How to learn about board role and whether would be interested
16. Creating a community champions and volunteer and employment
17. Training opportunities (see destination café in port credit as a model)
18. You should know and never forget, that prior to the “restructuring” this library received 98% approval rating and largely because of staff. 3 Things: (1) Great Staff! (2) Great Staff! Great Staff!
19. Friendliness and community-minded is so important. Learn the frequent users names and done hide in office.
20. Friendliness and community-minded is so important. Learn the frequent users names and done hide in office.—well said
21. Make e-resources easier to find on the website
22. Social enterprise café with an organization such as Events for Life
23. Social enterprise café with an organization such as Events for Life—yes
24. Social enterprise café with an organization such as Events for Life—that would be wonderful
25. Social enterprise café with an organization such as Events for Life—ditto
26. Suggestion box
27. Suggestion box—put up a board like this where we can comment regularly
28. Designated section of books on other cultures translated [??] English
29. Have the personal touch of knowing each of us and what we like in the collection

30. Personal knowledge about collection and patrons
31. E-notices of genre specific materials and additions sent to us.
32. I'd like to see more books purchased from local independent –Jessica's—even if it costs more buy local
33. I'd like to see more books purchased from local independent –Jessica's—even if it costs more buy local—Within reason-costs has to be taken into account. They are a library and a social welfare program for local business
34. Library merchandise
35. Civic corner at library with TBM information
36. Café staffed by local youth or adults with disabilities. For work experience and growth could incorporate training programs and education. i.e smart serve, safe food handling
37. Café staffed by local youth or adults with disabilities.—yes
38. TBM Bylaws and Town info at LES in a searchable format
39. Provide opportunities for members to contribute their skills and expertise. SO much talent in this community.
40. Provide opportunities for members to contribute their skills and expertise—yes
41. There is a potential conflict of interest in having Council members on the Board. There should only be a Council liaison.
42. There is a potential conflict of interest in having Council members on the Board. There should only be a Council liaison. –Fully agree
43. There is a potential conflict of interest in having Council members on the Board. There should only be a Council liaison.—Me too
44. PLA does not state a requirement of Council members, ONLY a maximum. Ministry was clear on this when we spoke with them. Remove all Council.
45. Indigenous section in the collection.
46. Indigenous section in the collection.—Yes
47. Designated Canadiana Section of books divided into fiction and non-fiction
48. Restore the environmental sections
49. Community consultation with all area organizations to discover what is missing in the community (united church is planning one)
50. Introduce us to new staff so they know us and we are in a relationship
51. Be careful—can't be everything for everyone. Town must also take responsibility for providing some types of programming.
52. The library can't do it all. Work on a very focused plan and rebuilding trust with the community
53. Bring back THE PARKING LOT PARTY
54. Buy books from local book sellers—not online
55. Buy books from local book sellers—not online—Totally agree!
56. Interuprer directory
57. You are head and shoulders above last year. Keep up the good work.
58. You are head and shoulders above last year. Keep up the good work. –YES
59. *Collections—more popular*
60. *Website-- tabs to lead to board meeting info*

61. *Bring back the Parking Lot Party. :)*
62. *Try to re-engage people who don't use TBM library and go to Meaford and Collingwood instead*
63. *Bring back name of L.E. Shore Memorial Library*
64. *Lynda.com membership*
65. *If expansion is to happen, community consultations in all communities is important. People in Redwing might not come to Thornbury or Craigleith to give their opinion. You may have to go to them, or have a snail mail form to fill.*
66. *Please take the leap from goals to execution very carefully. Especially "who" is going to do it, and how.*
67. *More parking spaces / bus turnaround at Craigleith Heritage Depot would be helpful, especially for bringing in larger groups of people.*
68. *Community needs to be consulted and communicated with for any "big" changes.*
69. *Staff should feel secure in their jobs and positions and encouraged to continue with education and training.*
70. *Succession planning for staff.*
71. *Staff needs more customer service training. Happy staff means happy patrons. This is not the current situation*

### Children's Station

#### **What is at your dream library**

1. Fortnite x 27
2. No fortnite
3. More games on the devices
4. Toys
5. Dancing & singing
6. Better toilet paper dispensers!!
7. Coffee and juice machines
8. Outdoor ice rink for kids
9. Cartooning classes
10. Outdoor art gallery
11. Outdoor sculptures we can climb on
12. Magnet Robot Tuesday's
13. Drama club
14. Act out books and movies and change the endings
15. Slime making area
16. Kids lounge
17. Piano time
18. More action books
19. Dogs in the library

20. Larger reading levels with age/level content
21. Real animals
22. Cats, dogs and elephants in the library
23. More Agatha Christie books
24. Place to be loud
25. More Ally Carter
26. Library trip to Great Wolf Lodge
27. Skizers and more markers for drawing table
28. All four books from the Ember series
29. Video games and gaming tournaments x4
30. Ice cream Sundays on Sunday
31. Free popcorn for sale
32. Free candy for sale
33. A cool space to gang out with friends [Tween]
34. Entrepreneur programs for kids

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